

Do It Online

Patients are now able to access Summary Records (Medications/Allergies and Adverse reactions).

To register as a new patient, you can download the registration form from our website. Please bring the completed form with you along with the required identification in person to the surgery.

To register for online services, please call into reception to complete a form.

Future plans

By the end of March, we are extending the information available to view online, which will include more detailed information - including test results, medications, immunisations, blood pressure readings, problems and diagnoses. Patients who currently access online services will need to register for additional access to their detailed care record.

PROCEDURE/POLICY FOR ACCESS TO ONLINE SERVICES:

- Registration process for all includes: (1) Read and agree to the information leaflet. (2) Complete and sign the registration document. (3) Provide the identification advised - this must be brought into the practice in person by each individual request.
- Once the registration has been provided to the practice, access to these services can take up to one working month for an existing patient, new patients may take longer. All patients who already have access to appointment booking and prescription ordering need to agree and complete all registration documents.
- All patients new to online requests are able to request access for summary records/booking appointments/prescription ordering.
- Patients over 18 are eligible for (1) Access to summary records (2) Access to prescription ordering (3) Access to booking/cancelling appointments online. They will be eligible from the end of March for access to their detailed care record.
- Patients under the age of 18 will be assessed for their suitability on an individual basis.
- Patients should be aware of data protection and online security.
- Access is at the discretion of the practice.
- Patients who due to a medical condition are unable to attend the practice may assign a proxy - please contact the practice for the information and procedure.
- Each applicant must bring request in PERSONALLY for ID to be verified.

- Two documents are to be provided for ID - at least one to be photographic, the second to show the patients address - this can be a utility bill or bank statement, a mobile phone bill cannot be used.
- Patients who are unable to supply said identification can be 'vouched' for by the practice team - please contact the practice for further information concerning 'vouching'.